

112 Europe-wide emergency response number

The European equivalent to the U.S. 911 emergency line is 112. Non-French speakers may experience a delay. For rapid response, you can call French emergency numbers specific to the type of incident, but they may not speak English.

- 18 – Fire Department/Paramedics
- 17 – Police emergency assistance
- 15 – Medical emergency/paramedic team/ambulance

Embassy Switchboard: 01 43 12 22 22 or if calling from a U.S. phone number: 011 33 1 43 12 22 22

A list of English-speaking doctors is also available on the embassy's website <https://fr.usembassy.gov/u-s-citizen-services/medical-assistance/>.

Please find below some options on finding medical professionals in your area:

- **SOS Médecins** is a doctor service that makes house calls. Some locations also have clinics.
 - **Paris:** 01 47 07 77 77 <https://sosmedecins.fr/en/>
 - **Caen:** 02 33 01 58 51 <https://www.sosmedecinscaen.fr>
 - **Cherbourg:** 02 33 01 58 58 <https://www.sosmedecins-cherbourg.fr>
 - **Rouen:** 02 33 01 58 52 <https://sosmedecins-rouen.fr>
- **Doctolib** is a service allowing people to search for doctors and scheduled an appointment online. <https://www.doctolib.fr/>

Note: U.S. embassies and consulates do not pay medical bills. U.S. Medicare/Medicaid does not work overseas.

Safety and Security

France's Travel Advisory remains at Level 2 – Exercise Increased Caution, due to terrorism and civil unrest.

For security updates please enroll in the Smart Traveler Enrollment Program ([STEP.state.gov](https://step.state.gov)).

Be aware of pickpockets!

Most of the crimes directed against foreign visitors, including U.S. citizens, involve pickpocketing (passports, phones, cash, credit cards), vehicle and residential break-ins, bicycle theft, and other forms of theft.

Visitors to congested and popular tourist areas (e.g., museums, monuments, train stations, airports, and subways) should be particularly attentive to their surroundings.

If you are the victim of a crime, first get a police report. If your passport has been stolen, please contact the embassy.

For any other queries please consult the following website:

[Services for U.S. and Local Citizens - U.S. Citizen Services - U.S. Embassy & Consulates in France \(usembassy.gov\)](https://fr.usembassy.gov/u-s-citizen-services/)